

Warranty Declaration: LTI Xenon Lamps for Large Format Projection

Effective November 1, 2018

1. Covered Products

This warranty applies to all LTI brand cinema xenon lamps listed in Section 5.

2. Warranty

The LTI brand cinema xenon lamps listed in Section 5 are covered by a limited warranty against failure due to defects in workmanship or material. If a lamp is found to be defective during the warranty hours of operation listed in Section 5, LTI will offer a prorated credit based on the number of warranty hours remaining or a 100% credit, or both, depending on the lamp model. For example, if a lamp with a 500 hour prorated warranty fails at 400 hours, LTI will offer a credit equal to the purchase price multiplied by the lamp warranty hours remaining (100 h) divided by the total warranty hours (500 h), or 20% of the purchase price.

The limited warranty is valid for a period of one year from the date of lamp delivery to customer.

A lamp is considered defective if, during the warranty hours of operation, the light output decreases to less than 50% of the initial value, the lamp exhibits unacceptable flicker as defined by voltage variation exceeding 1.2 volts (peak-to-peak) over a two minute period, or the lamp fails to ignite.

In the event of a lamp rupture deemed by LTI to be caused by a defective lamp and which occurs during the warranty period, **LTI will reimburse the cost of damaged reflector(s) and/or associated optical components** (an invoice copy will be required to support this claim). LTI reserves the right to inspect the projector in which the lamp was operated.

3. Warranty Claim Procedure

To file a claim, please inform the dealer or reseller from whom you purchased the lamp and send them the following as soon as possible:

- a. Completed warranty form. Use the form included in the lamp box or, if missing, use the one attached to this document.
- b. Five (5) digital photographs of the defective lamp showing:
 1. Entire lamp, clearly showing the serial number
 2. Anode (large electrode), showing the anode face
 3. Cathode (small electrode), showing the cathode tip
 4. Anode ferrule (metal connector)
 5. Cathode ferrule (metal connector)
- c. In case of lamp rupture, please provide two photographs, one showing all the lamp parts with the serial number clearly visible, and one showing the damage to the reflector.

Once this information has been received, you will be contacted regarding whether or not to return the lamp for further evaluation or whether additional information is required to process your claim. If LTI requests that the defective lamp be returned, you will receive shipping instructions.

4. Limitations

This limited warranty provided by LTI does not cover the following:

- a. Damage to the lamp which occurred during shipment. If the lamp is damaged in shipment, please contact LTI immediately for resolution.

- b. Lamp failure caused by operating the lamp at higher than rated voltage and current, operation with improper cooling leading to overheating, operation in a malfunctioning or poorly maintained projector or operation in the wrong projector.
- c. Failures caused by improper installation, mishandling or abuse.

In the event of a warranty dispute, the final decision rests solely with LTI.

NOTWITHSTANDING ANYTHING CONTAINED IN THIS DECLARATION TO THE CONTRARY, LTI SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF A PROJECTOR, INCONVENIENCE, LOST PROFITS, OR ANY OTHER DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY DIRECT, SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR PERFORMANCE OF THE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THE LIMITED WARRANTY SET FORTH HEREIN, EVEN IF LTI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE LIMITED WARRANTY AND REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER STATUTORY, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OR TRADE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE LIMITED WARRANTY SET FORTH IN THIS DECLARATION.

5. Warranty Hours per Lamp Model

Lamp Model Number	Warranty Hours (100%)	Warranty Hours (prorated)
XE-2000CH	-	1000
XE-2400CH	-	750
XE-3000CH	500	501 - 750
XE-4000BA	-	500
XDC-6000CL	800	-

Warranty Claim Form

Lamp model	
Serial number	
Your name	
Your e-mail address	
Customer name	
Customer address	
Phone number	
Description of problem	
Date of problem	
Projector model	
Lamp hours	
Power setting	
Current setting	